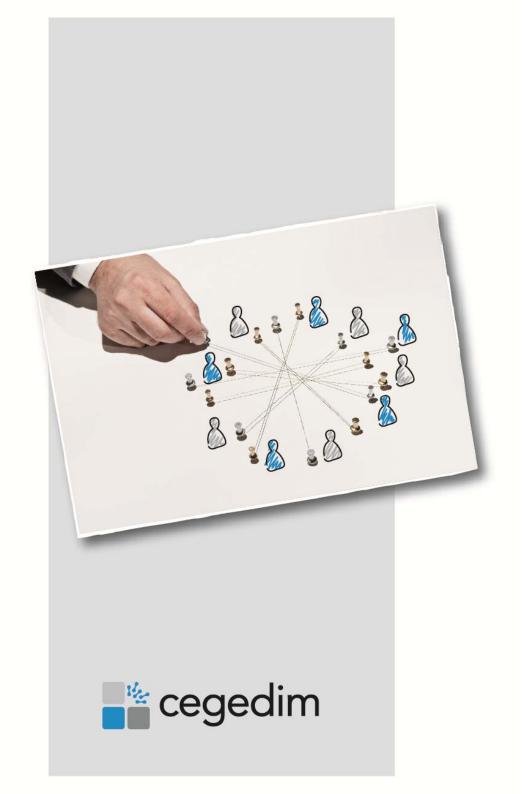
## Q3-2013 Earnings Release





November 28th, 2013



# Safe Harbour Statement

presentation contains forward-looking statements (made pursuant to the safe harbour provisions of the Private Securities Litigation Reform Act of 1995). By their nature, forwardlooking statements involve risk and uncertainty. Forward-looking statements represent the company's judgment regarding future events, based on currently available are and information. Consequently the company cannot quarantee their their accuracy and completeness and actual results may differ materially from those the company anticipated due to a number of uncertainties, many of which the company is not aware of. For additional information concerning these and other important factors that may cause the company's actual results to differ materially from expectations and underlying assumptions, please refer to the reports filed by the company with the 'Autorité des Marchés Financiers'.







€922m

2012 Revenue

€154m

€277m

Market Capitalization as of November 27<sup>th</sup>, 2013

B+, Stable Outlook S&P Rating

Makes healthcare business run simply and more efficiently



### 9M-2013: Key Take Aways

#### **✓ FINANCIAL**

- Revenues decreased by 0.5% on a L-f-L basis
- EBITDA increased by 2.5% to €90.5m
- EBITDA margin increased by 60 bps to 14.0%
- EBIT\* increased by 7.9% to €45.2m
- Net financial debt increased by €31m

#### ✓ ACHIEVEMENTS

- CRM & Strategic Data and Healthcare Professionals benefited from orders postponed in Q2
- Insurance & Services continued to step up its growth
- Cost-containment effort maintained
- Priority still on debt reduction

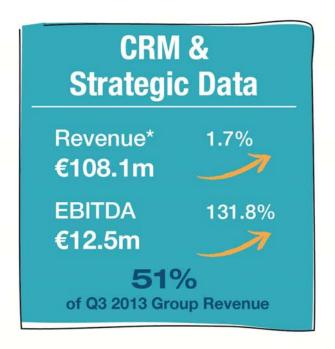


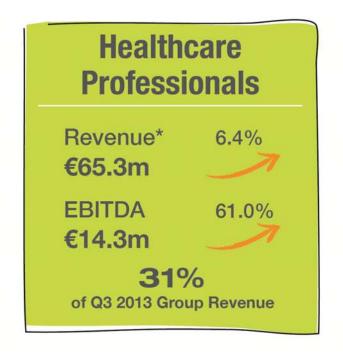
Target maintained for 2013 of 50 bps improvement in operating margin with stable revenues

\* before special items



## Q3-2013 Key Figures per Division





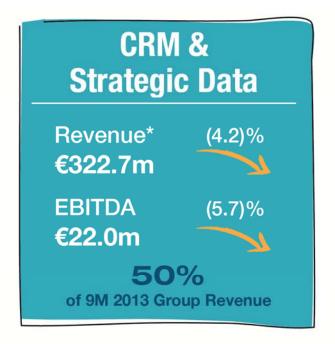


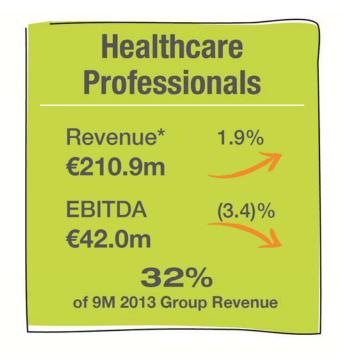
As announced, Q3 benefited from orders postponed in Q2

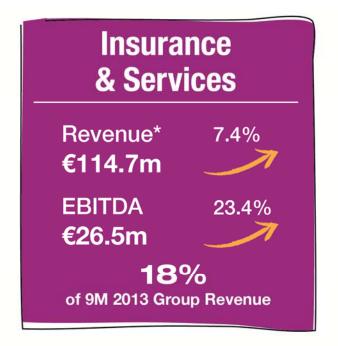


<sup>\*</sup> change expressed on an L-f-L basis

## 9M-2013 Key Figures per Division









<sup>\*</sup> change expressed on an L-f-L basis



## 9M Group Key figures

Revenue

€648.2m

L-f-L (0.5)%

**EBITDA** 

€90.5m

2.5%

EBIT before special items

€45.2m

7.9%

**Net Financial Debt** 

€506.4m

Refinancing



## 9M 2013 Group Revenue



#### **Revenue Evolution**

	2012	Organic	Structure	Currency	Reported	2013
<b>Q</b> 3	€207.6m	4.7%	0.0%	(3.1)%	1.7%	€211.0m
9M	€660.9m	(0.5)%	, 0.3%	(1.7)%	(1.9)%	€648.2m

Mainly JPY, USD, and GBP

Positive impact from orders postponed in Q2

- Divestment of Pharmapost on April 30th, 2012 - Acquisition of ASP Line on July 1st, 2012



Management remains confident that it will meet its 2013 targets



#### 9M 2013 Revenue Breakdown



Α	CRM & Strategic Data	50%
В	Healthcare Professionals	32%
C	Insurance & Services	18%



A France	57%
B EMEA ex. Fr	ance 26%
C Americas	13%
D APAC	4%

#### All Divisions Posted L-f-L Revenue Growth in Q3 2013



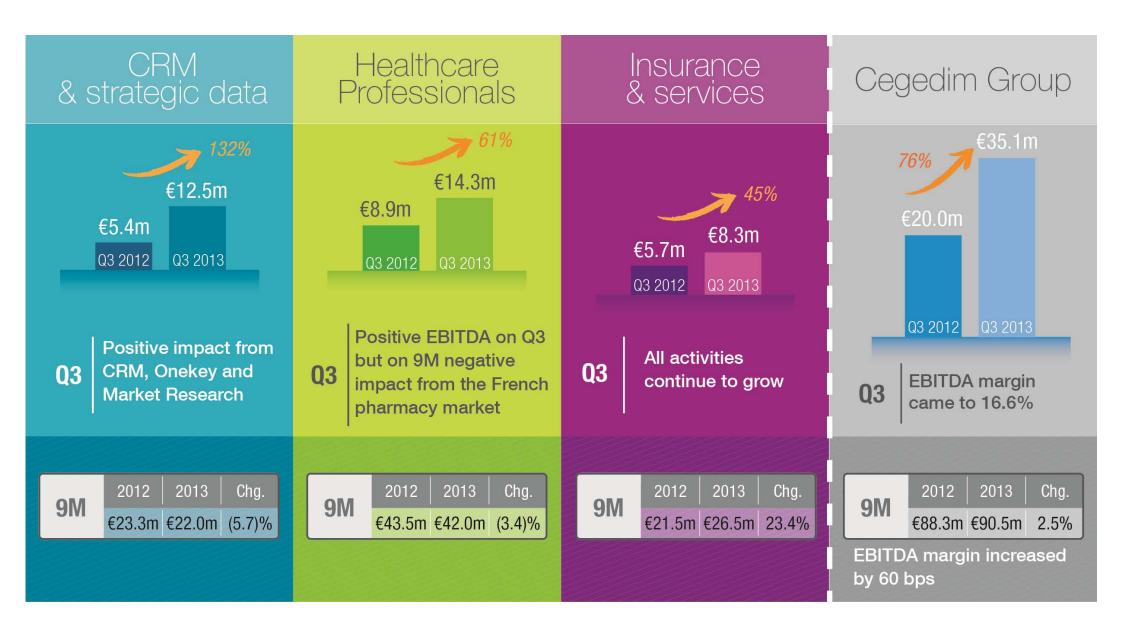


### **Expenses Continued to Decrease in Q3**





## **EBITDA Evolution per Division**





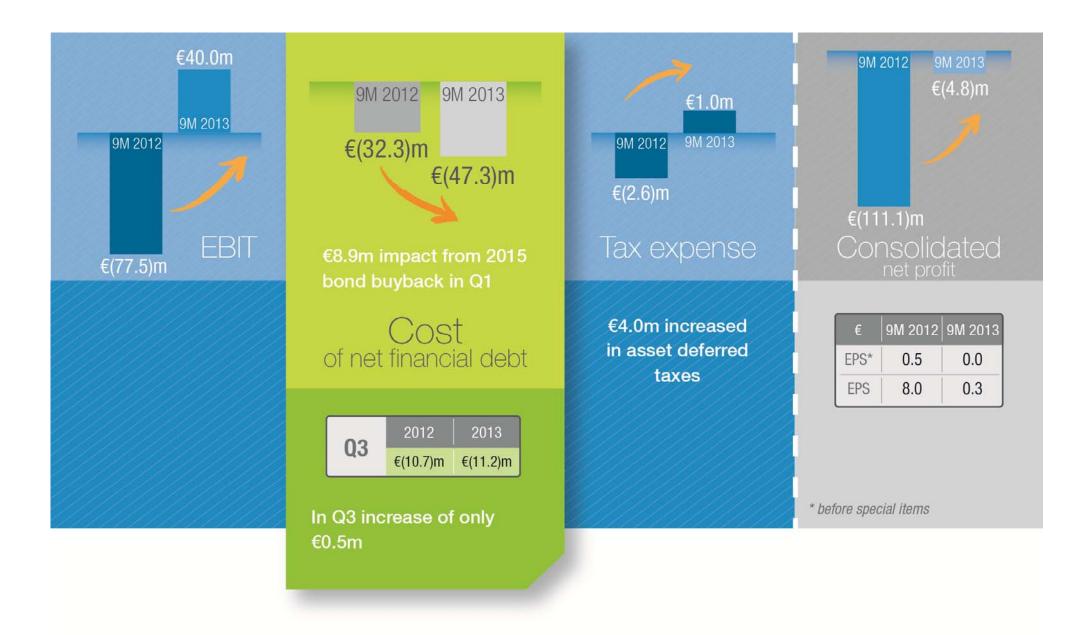
#### From EBITDA to EBIT





9M EBIT before special items grow by 7.9% and margin increased by 64 bps

## From EBIT to Consolidated Net Profit





## 9M 2013 Simplified Balance Sheet







\* including minority interests



Net Financial
Debt

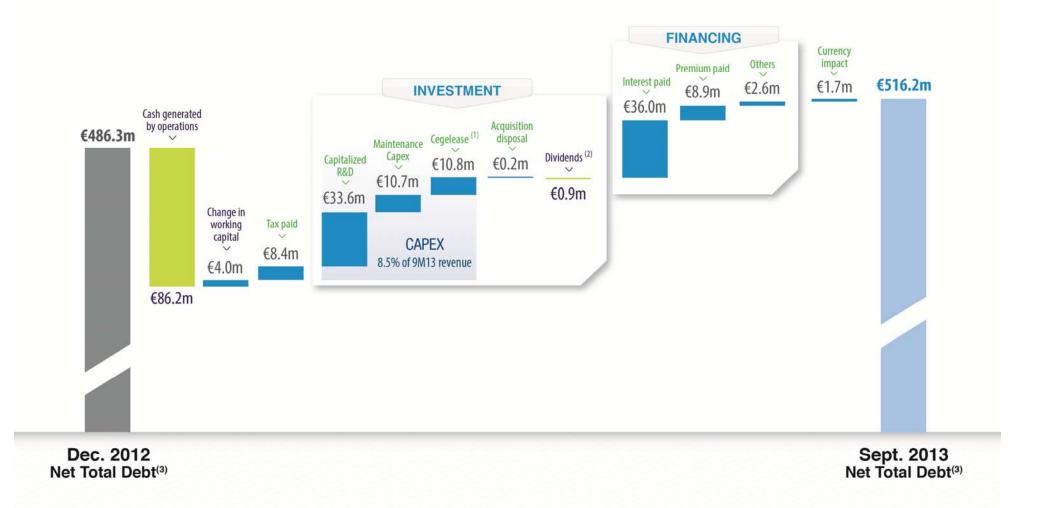
6.5% €506.4m

124% of equity



<sup>\*</sup> Net cash equal cash and cash equivalent minus overdraft

#### 9M 2013 Net Debt Evolution



<sup>(1)</sup> Assets used by Cegelease for lease agreements and not transfered to banks.

<sup>(3)</sup> Net total debt include liabilities under our employee profit sharing plans for €9.3m



<sup>(2)</sup> Dividends received from equity method companies

## **Cegedim Strives for Realistic Mid Term Group Targets**





#### FY 2013 Outlook



#### Margin Improvement Target in 2013 Maintained

For 2013, barring any significant changes in market trends, the target is to achieve:

Outlook	FY 2013
Revenue	
CRM & Strategic Data	(5%)
Healthcare Professionals	5%
Insurance & Services	5%
Cegedim Group	0%
EBIT (before special items)	
Cegedim Group	+50bps

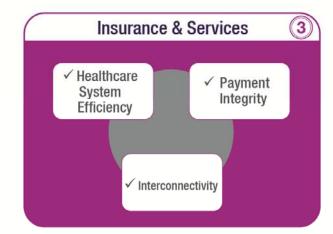
These projections are publicy disclosed on November 2013. The fact that Cegedim includes these projections in this presentation should not be taken to mean that these amounts continue to be our projections as of any subsequent date.



#### **Significant Growth Opportunities**



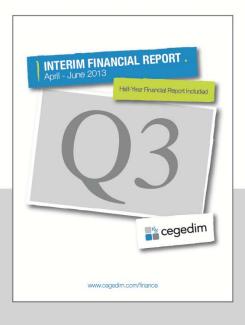




## **Financial Agenda**



# December 16<sup>th</sup> 4<sup>th</sup> Investor Summit





This Document includes the Q3 2013 and 9M Financial Statements and Management Report

## 2014 Financial Agenda

January 28, 2014

2013
Revenue

March 10, 2014
2013
Results

March 11, 2014

Analysts
Meeting

April 29, 2014 Q1 2014 Revenue May 27, 2014 Q1 2014 Results July 29, 2014 Q2 2014 Revenue

September 18, 2014

Q2 2014 Results October 28, 2014

Q3 2014

Revenue

November 27, 2014

Q3 2014

Results



## Appendix

## Revenue & Organic Growth Calculation in thousands of euro

Q3-2013		Division 1	Division 2	Division 3	Group
2012 Revenue	a	111 113	62 623	33 848	207 584
Impact of disposals		0	0	0	0
2012 Revenue before impact of disposals		111 113	62 623	33 848	207 584
Currency impact		(5 015)	(1 332)	(3)	(6 350)
2012 Revenue at 2013 exchange rate	b	106 098	61 291	33 845	201 234
2013 Revenue before impact of acquisitions	С	108 036	65 292	37 617	210 944
Revenue from acquisitions		70	0	0	70
2013 Revenue		108 106	65 292	37 617	211 014
Organic growth	(c-b)/a	1.7%	6.4%	11.1%	4.7%

9M-2013		Division 1	Division 2	Division 3	Group
Q1 2012 Revenue	а	348 310	205 768	106 780	660 858
Impact of disposals		(2 018)	0	0	(2 018)
Q1 2012 Revenue before impact of disposals		346 291	205 768	106 780	658 840
Currency impact		(8 962)	(2 429)	(10)	(11 401)
Q1 2012 Revenue at 2013 exchange rate	b	337 330	203 339	106 770	647 439
Q1 2013 Revenue before impact of acquisitions	С	322 550	207 253	114 659	644 461
Revenue from acquisitions		182	3 599	0	3 781
Q1 2013 Revenue		322 732	210 852	114 659	648 243
Organic growth	(c-b)/a	(4.2)%	1.9%	7.4%	(0.5)%



## Revenue by Division and by Quarter in thousands of euro

Year 2013	Q1	Q2	Q3	Q4	Total
CRM and Strategic Data	104,641	109,985	108,106		322,732
Healthcare Professionals	71,032	74,528	65,292		210,852
Insurance and Services	37,192	39,850	37,617		114,659
Cegedim	212,865	224,363	211,014		648,243

Year 2012	Q1	Q2	Q3	Q4	Total
CRM and Strategic Data	111,092	126,106	111,113	139,834	488,145
Healthcare Professionals	67,296	75,849	62,623	76,827	282,595
Insurance and Services	35,817	37,115	33,848	44,253	151,033
Cegedim	214,205	239,070	207,584	260,914	921,773



## CRM & Strategic Data 9M 2013 Revenue

	2012	Organic	Structure	Currency	Reported	2013
Q3	111.1	1.7%	0.1%	(4.5)%	(2.7)%	108.1
9M	348.3	(4.2)%	(0.5)%	(2.6)%	(7.3)%	322.7



#### Growth in the third quarter was attributable to:

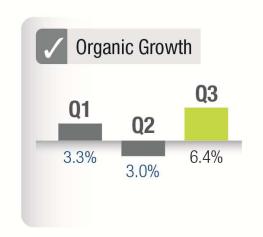
- Catching up on a significant portion of the market research studies postponed in June
- ✓ Start-up of several new CRM projects, despite the pharmaceutical industry's changing model
- ✓ OneKey database, notably in China
- ✓ The French "Sunshine Act"

Management is confident that the second half of 2013 will be more dynamic than in 2012



#### Healthcare Professionals 9M-2013 Revenue

	2012	Organic	Structure	Currency	Reported	2013
Q3	62.6	6.4%		(2.1)%	4.3%	65.3
9M	205.8	1.9%	1.7%	(1.2)%	2.5%	210.9



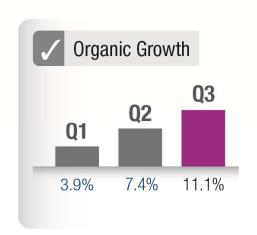
- Computerization activities for doctors, physical therapists and nurses are developing nicely in Europe, particularly in France, where healthcare professional software design orders made up lost ground, as expected
- ✓ Increase was partly offset by a wait-and-see attitude of French pharmacists
- ✓ UK market was affected by a demanding comparison caused by strong launch of e-prescriptions in early-2012

Management remains confident that it will meet its 2013 targets



#### **Insurance and Services 9M 2013 Revenue**

	2012	Organic	Structure	Currency	Reported	2013
Q3	33.8	11.1%		0.0%	11.1%	37.6
9M	106.8	7.4%	_	0.0%	7.4%	114.7



All of the division's activities contributed to the growth:

- ✓ Cegedim Assurances posted significant third-quarter growth
- ✓ Cegedim SRH continues to garner numerous commercial successes, resulting in double-digit growth
- ✓ Cegedim e-business is experiencing strong growth stemming in part from the ramp-up of SEPA business

Management is very confident that it will meet its 2013 targets



### **Business Seasonality**

Seasonality	2007				2008			2009			2010				2011				2012					
Seasonanty	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Revenue	18%	26%	25%	30%	22%	26%	23%	28%	24%	26%	23%	28%	22%	26%	23%	29%	23%	27%	22%	28%	23%	26%	23%	28%
EBIT	44	l%	56	6%	45	5%	55	5%	48	48%		52%		47%		53%		49% 51%			42% 589			3%

- ✓ Traditionally higher sales on software at the end of the year
- Spending of remaining operating budget
- ✓ More use of data and market research in Q4 due to the reorganization of sales force, organization of new campaign, annual reporting,...



#### **Financial Overview**

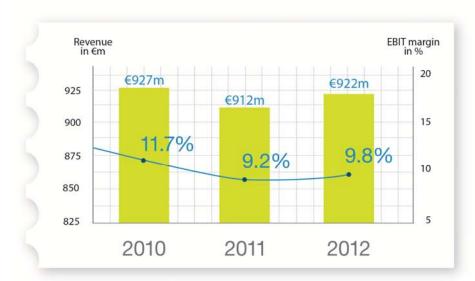
V Significant market changes - positive or negative - affect of all our business

V Reactivity at operational level

\*Investment maintained

\*New products launches

V Reactivity at financial level
Adjust cost to revenue level
Focus on cash generation





#### **CRM & Strategic Data**

in € millions	2010	2011	2012
Revenue	527	511	488
EBITDA*	76	60	60
D&A	25	27	28
EBIT*	51	34	33
%	9.7%	6.6%	6.7%



#### **Healthcare Professionals**

	2010	2011	2012
Revenue	271	260	283
EBITDA*	69	59	59
D&A	32	30	24
EBIT*	37	29	35
%	13.6%	11.3%	12.5%



#### Insurance & Services

in € millions	2010	2011	2012
Revenue	129	141	151
EBITDA*	29	31	34
D&A	9	10	12
EBIT*	20	21	22
%	15.4%	14.9%	14.8%

<sup>\*</sup> from recurring operations



### Cegedim is a group with solid foundations

#### ✓ Diversification

In term of clients, products, client concentration, geography

#### ✓ Industry trends favor Cegedim businesses on mid term

- Healthcare reform, transparency, pay for performance...
- Cegedim has a strong presence along the healthcare value chain

#### ✓ Steady Business Profile

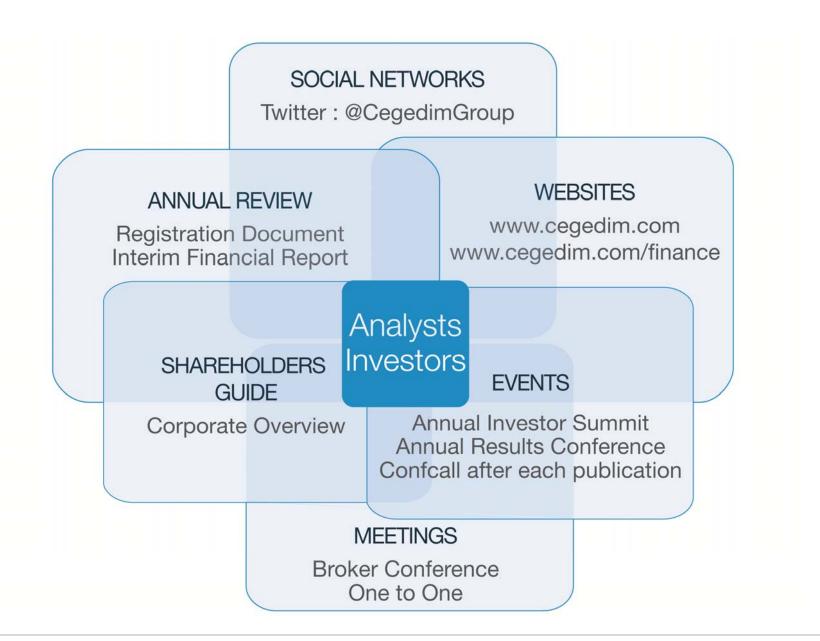
- Critical size and strong market share across divisions
- Strong liquidity position, robust cash flow generation & refinancing provides flexibility
- Long standing shareholder support and experienced management

✓ Cegedim remains committed to investments in innovation

Recognized portfolio of innovation and integrated solutions



## **Keep in Touch with Cegedim**







#### We welcome your questions and comments

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