

# 2020 Investor update

April-May 2020





This presentation contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements are based on expectations and assumptions that we believe to be reasonable when made, but that may not prove to be accurate. By their nature, forward-looking statements involve risk and uncertainty. Consequently the company cannot guarantee their accuracy and their completeness, and actual results may differ materially from those the company anticipated due to a number of uncertainties, many of which the company is not aware of.

For additional information concerning important factors that may cause the company's actual results to differ materially from expectations and underlying assumptions, please refer to the reports filed by the company with the 'Autorité des Marchés Financiers'.

Any forward-looking statement speaks only as of the date on which it is made, and we assume no obligation to update or revise any forward-looking statement, whether as a result of new information, future events, or otherwise, except as required by law.



### The Big Picture







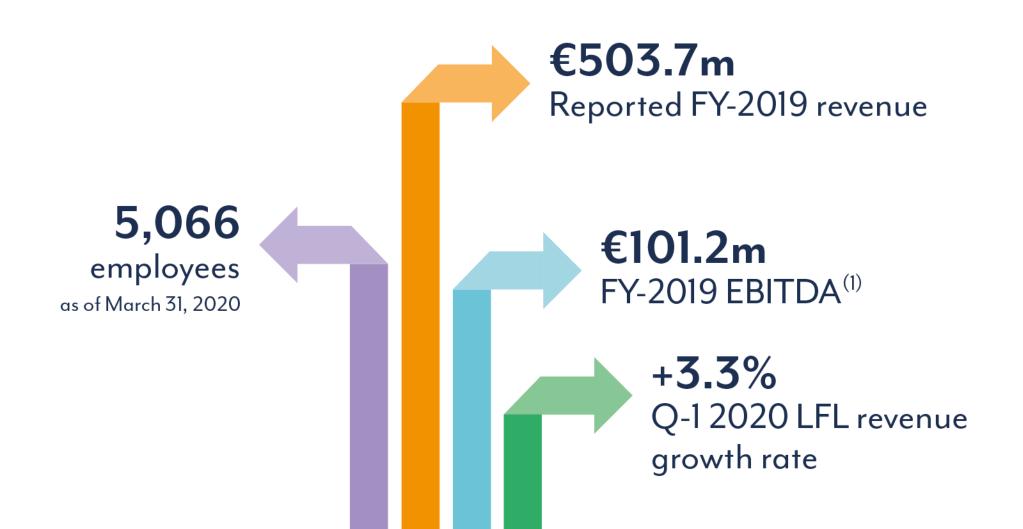






### The Big Picture FY 2019



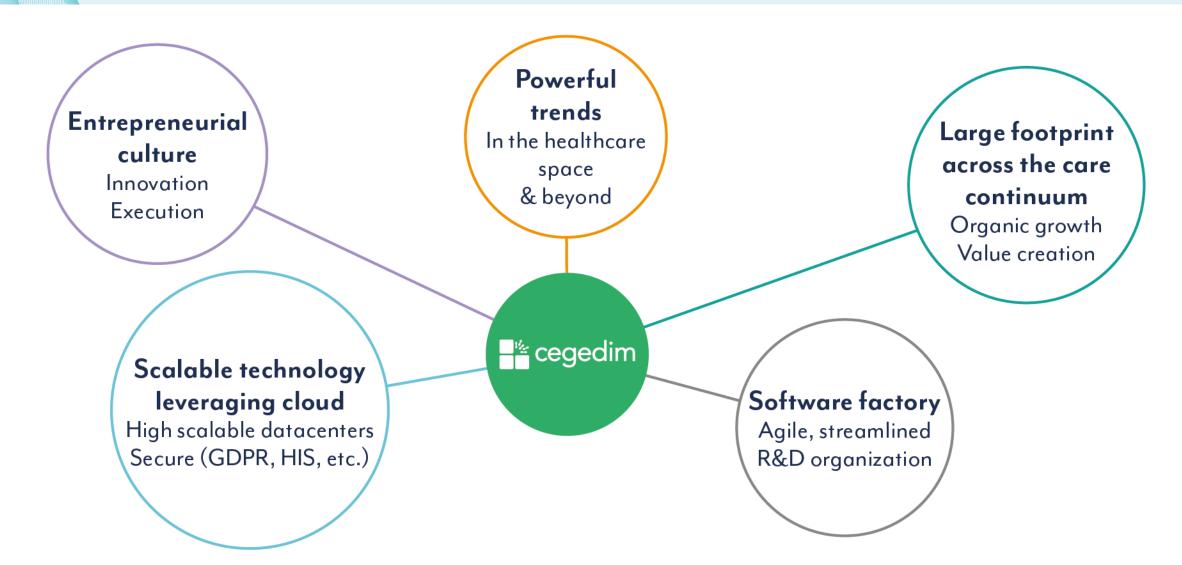




### Cegedim:

An innovative technology and services company

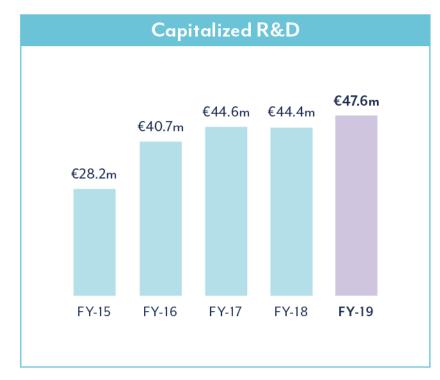


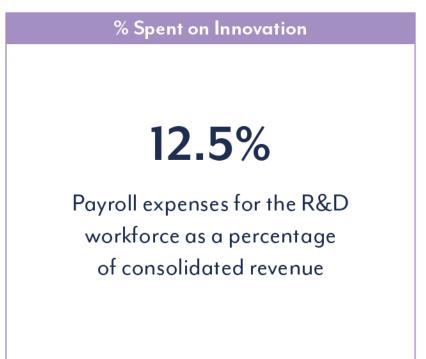




### Innovation: Technology makes the difference





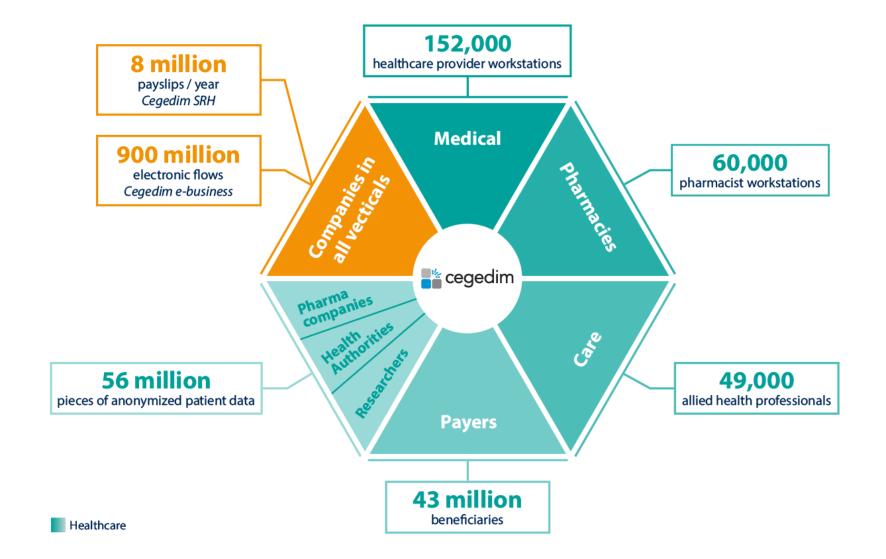


We are growing through continued investment, supported by a robust R&D framework



# A unique, diversified group creating synergies and opportunities



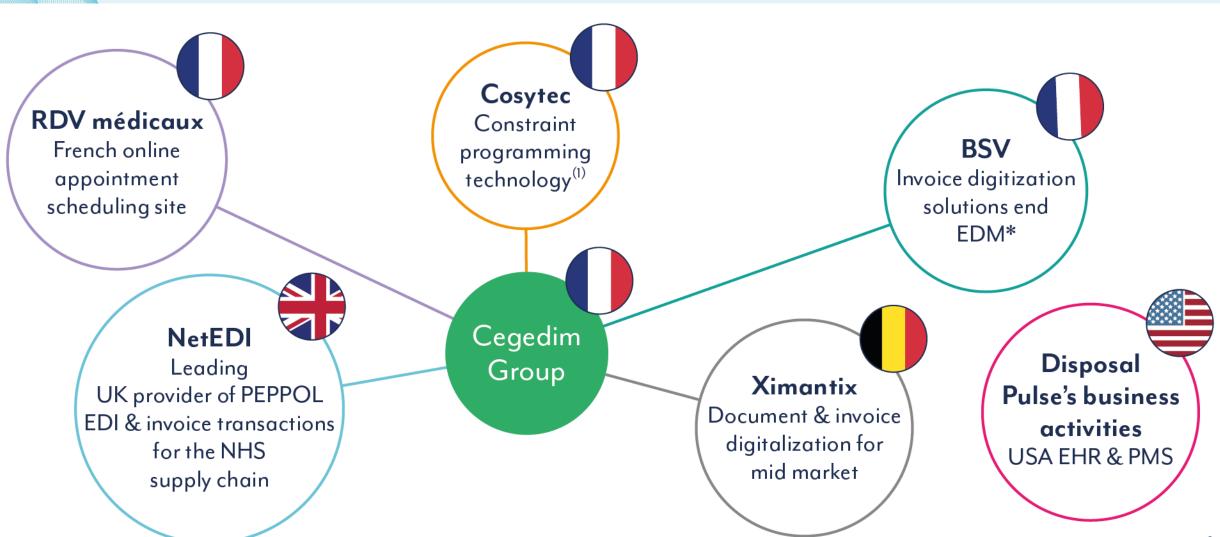




### Evolving the portfolio



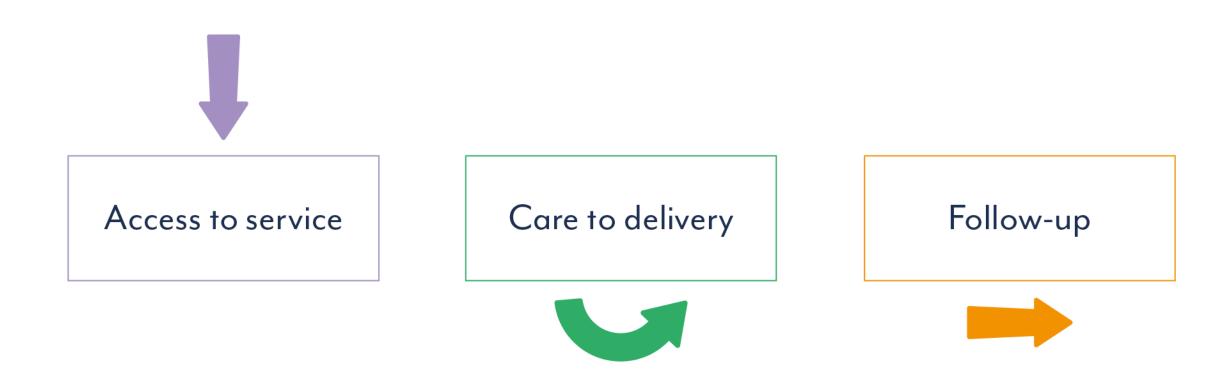
These transactions added: Innovation, Scale of business, Expertise, New market, Increased profitability





### Healthcare is becoming a digital business



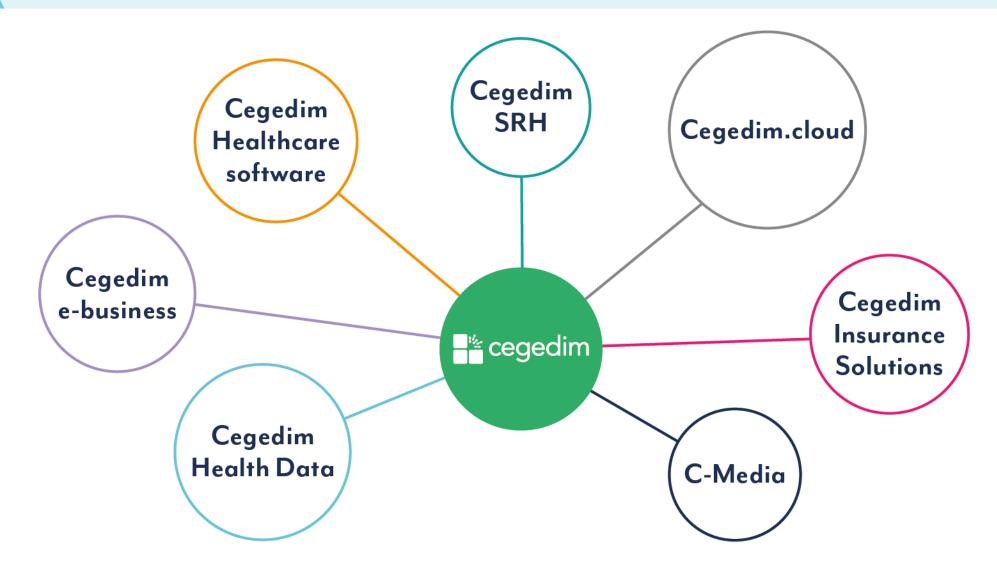


Cegedim is well positionned to leverage the new digital health landscape



# The digital revolution is an opportunity for all of our business





### Covid-19 Pandemic



### Solid financial structure, liquidity secound

- Solid business model focusing to a large extent on the healthcare sector.
- Robust financial situation.
- · Reasonable leverage.
- No debt maturing before October 2024.
- Undrawn €45 million RCF.
- Unused €24 million overdraft facility.

### Tools to help fight the covid-19 pandemic

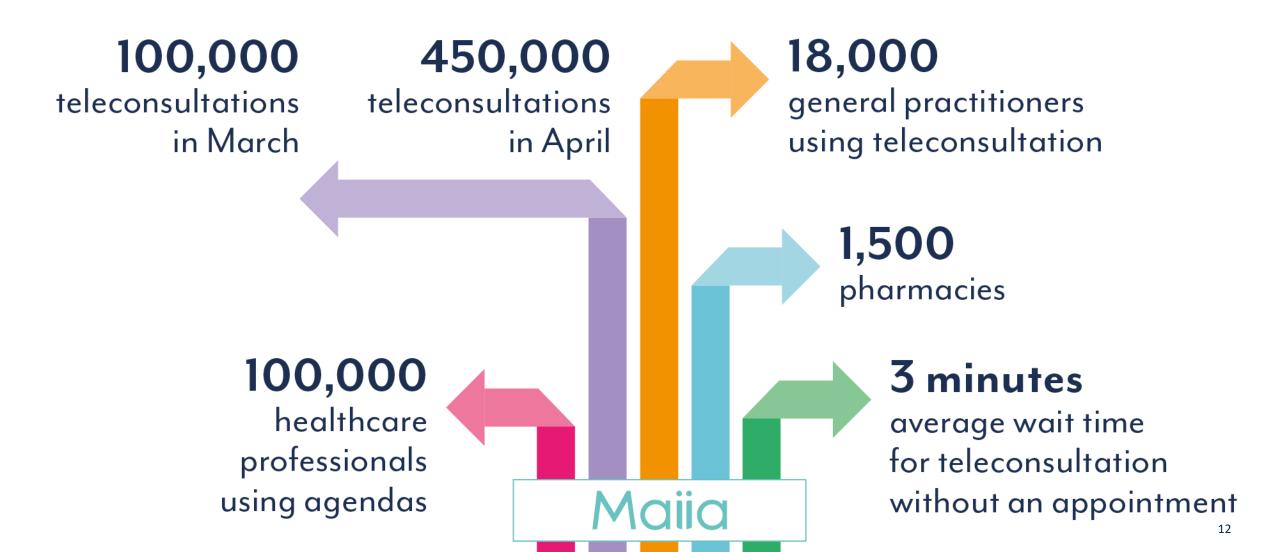
- **CLM** has equipped four covid-19 emergency centers with its MLM web-based solution.
- Maiia has developed a prescription-writing module, essential for effective teleconsultation.
- Cegedim e-business offers a simplified version of its digitization solution.
- GERS and THIN are supplying health authorities with healthcare consumption data covering private practices and hospitals in France.
- Cegedim SRH is assisting companies using partial unemployment for their teams.



### Maiia: Key figures

as of April 27, 2020

cegedim





### Conclusion: Cegedim's 3 pillars



# **FOCUS**ON CORE MARKETS



### **STRONG INNOVATION**

**CAPACITIES** 



# A RENEWED BUSINESS MODEL



# 2020 Investor Update

## Finance





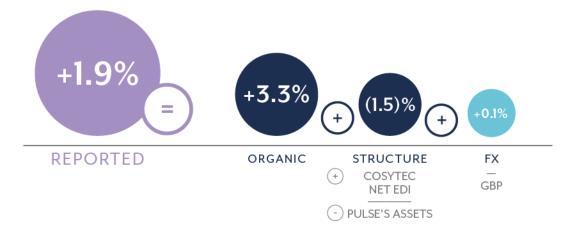


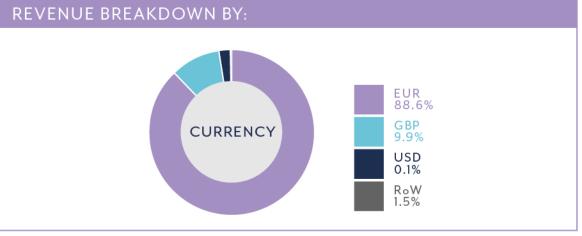


### Q1 2020 Revenue overview





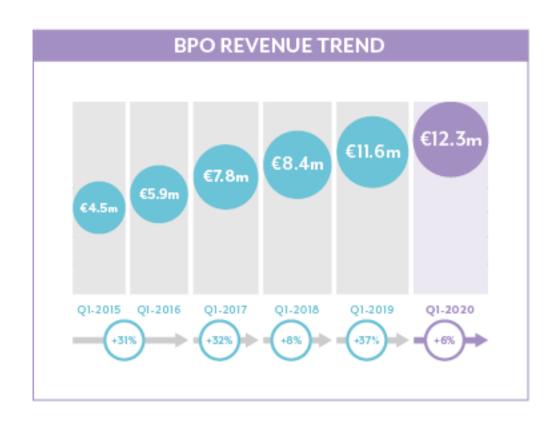


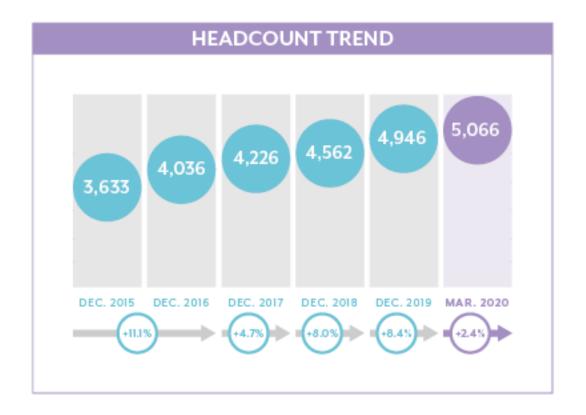




### Strong BPO trend









# LFL Q1 2020 revenue growth by business group





### **CEGEDIM GROUP**

REPORTED Q1-20: +1.9%

LFL Q1-20:



+3.3%

€121.5<sub>m</sub>

68.0%

### HEALTH INSURANCE, HR & E-SERVICES

REPORTED Q1-20: +4.3%

LFL Q1-20: +3.0%



€82.7m

31.3%

### HEALTHCARE PROFESSIONALS

REPORTED Q1-20: (2.9)%

LFL Q1-20: +4.1%



€38.0m

0.7%

### CORPORATE & OTHERS

REPORTED Q1-20: (3.4)%

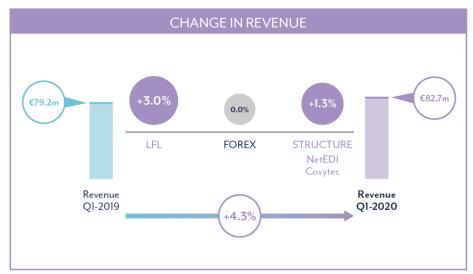
LFL Q1-20: (3.4)%

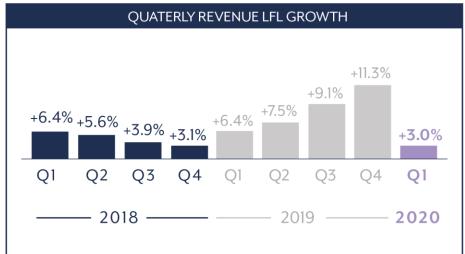
€0.9<sub>m</sub>



### Health Insurance, HR & E-Services Division Overview







### COMMENTS

Biggest contributions over the quarter:

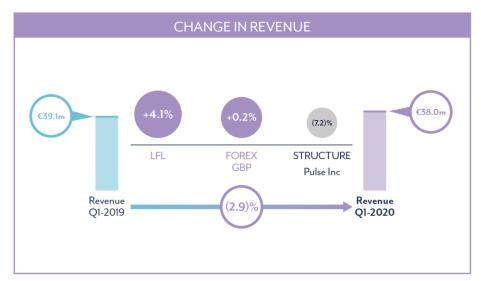
- BPO activities for health insurance
- Cegedim e-business: Document and process digitization
- · Cegedim SRH: HR management solutions

**Cegedim-Media** (digital and conventional communications solutions in pharmacies) remained flat during the period.



### Healthcare Professionals Division Overview







### COMMENTS

Biggest contributions over the quarter:

- **Software** for doctors and allied health professionals in France
- Maiia: Online appointment scheduling and Teleconsultations
- **RESIP:** Medication database

Computerization solutions for **UK doctors and pharmacies** remained flat during the period

# 2019 RESULTS

## Finance





### IFRS 16 Application

Applied since January 1st, 2019



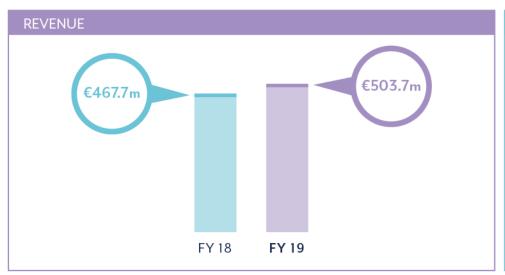
- Applied to leases involving fixed payments, mostly related to rents
- Financial statements not restated as of December 31, 2018, in accordance with the standard
- Negligible impact on net profit (loss)
  - Impact on EBITDA: +€15.9 million
  - Impact on Depreciation and amortization expenses: €(15.8) million
  - Impact on Operating income: +€0.1 million
  - Impact on Cost of net financial debt: €(1.4) million
  - Impact on Total taxes: +€0.4 million
  - Impact on Consolidated profit (loss): €(0.9) million
- Impact on balance sheet: +€64.9 million
  - As a liability: recognition of a lease liability, measured at the discounted present value of future payments
  - As an asset: right-of-use asset depreciated over the lease term
  - Impact not significant on shareholders' equity
- No impact on cash flow statement other than its presentation

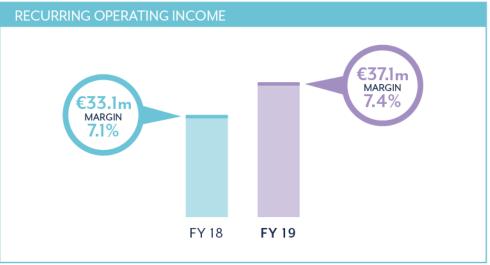
© cegedim 2020

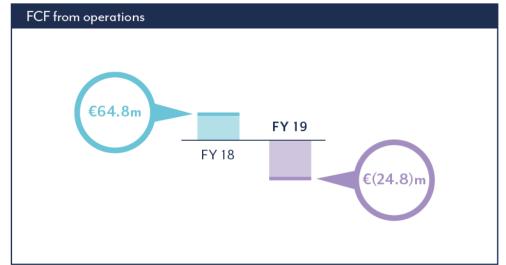


# FY 2019 The big picture







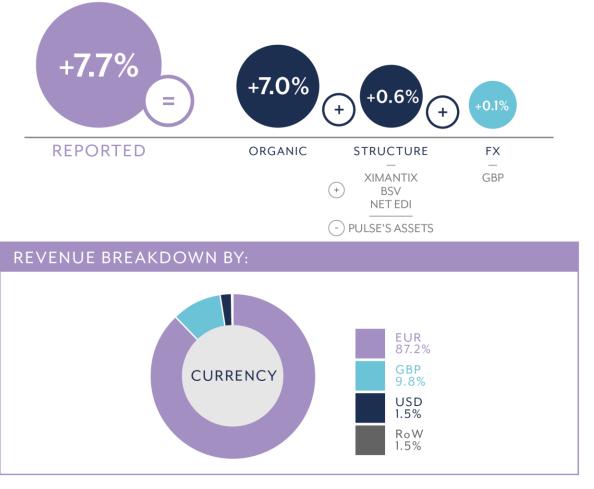




### FY 2019 Revenue overview



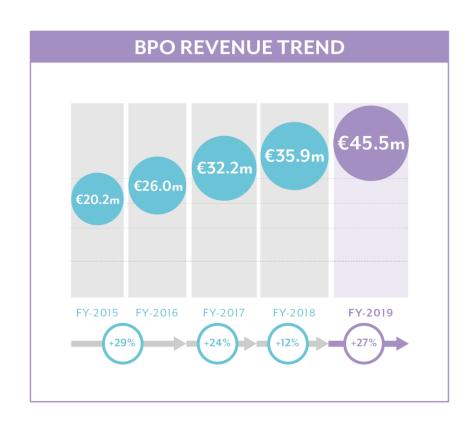


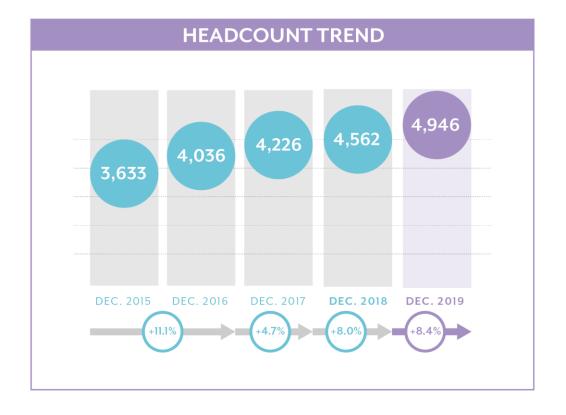




### Strong BPO trend



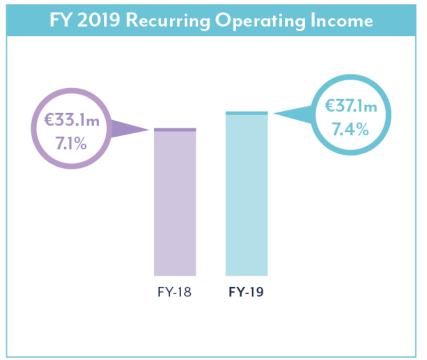






### FY 2019 Recurring Operating Income Trend





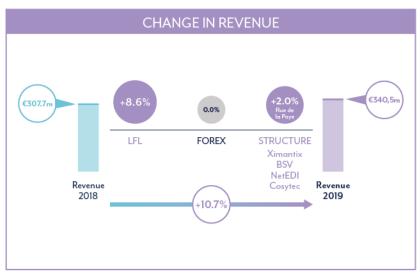




2019 RESULTS

### Health Insurance, HR & E-Services Division Overview







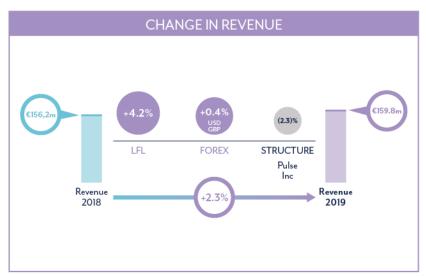






### Healthcare Professionals Division Overview







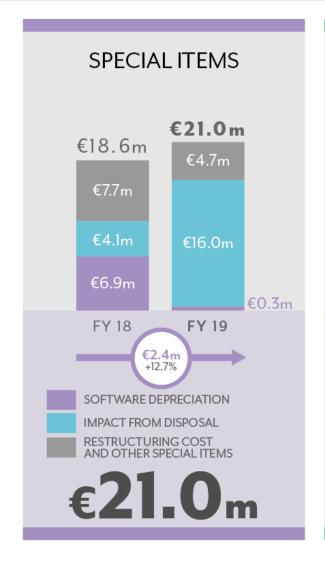




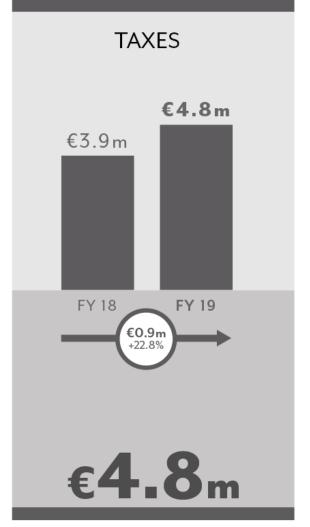
2019 RESULTS

# From Recurring operating income to Net Earnings











### FY 2019 Financial Performance



In € million	FY 18	FY 19	% change	IFRS 16
REVENUE	467.7	503.7	+7.7%	
EBITDA Margin	<b>76.8</b> 16.4%	<b>101.2</b> 20.1%	<b>31.9%</b> +368bp	+€15.9 million on FY-19 EBITDA
D&A related to R&D D&A related to IFRS 16 D&A others	(28.6) 0.0 (15.1)	(32.5) (15.8) (15.9)	+13.4% n.m. +5.5%	€(15.8) million on FY-19 D&A
RECURRING OPERATING INCOME Margin	<b>33.1</b> 7.1%	<b>37.1</b> 7.4%	<b>+12.2%</b> 30bps	
Other non-recurring operating income and expenses	(18.6)	(21.0)	+12.7%	
Operating income Margin	<b>14.4</b> 3.1%	<b>16.1</b> 3.2%	<b>+11.6%</b> +11bps	
Cost of net financial debt Total Taxes	(6.0) (3.9)	(8.6) (4.8)	+43.7% +22.8%	€(1.4) million on FY-19 Cost of net financial deb +€0.4 million on FY-19 total taxes
EARNINGS FROM CONTINUING ACTIVITIES Earnings from discontinued activities Net earnings	(4.5) 1.3 5.8	2.7 0.0 2.7	<b>n.m.</b> n.m. (53.3)%	
RECURRING EARNINGS PER SHARE EARNINGS PER SHARE	0.7 0.4	0.6 0.2	(17.4)% (53.0)%	

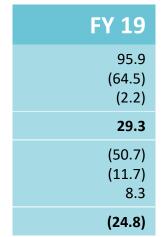


### FCF from operations



In € million				
Cash flow before taxes and interests Change in working capital requirement Corporate tax paid				
Net cash flow from operating activities				
Acquisition of intangible assets Acquisition of tangible assets Disposals of tangible and intangible assets				
Free cash flow from operations				

FY 18
62.1 64.4 (2.9)
123.6
(47.9) (11.0) 0.1
64.8



### Negative Impact:

- €39.0 million from factoring cancellations
- €32.2 million from the negative trend in advances paid by clients at the health insurance BPO business, which were classified as current client receivables



### Change in Net Financial Debt



Incorporating for the first time the effects of the application of IFRS 16 Leases



- Factoring
- Advances paid by clients at the health insurance BPO



### FY 2019 Balance Sheet Sound Financial Structure



In € million	Dec. 18	Dec. 19	
ASSETS			
Goodwill Intangible assets Tangible assets Financial assets Other non-current assets	173.0 156.7 <b>33.4</b> 21.0 39.9	192.7 157.5 <b>99.2</b> 19.8 46.7	As a liability: recognition of a lease liability (€65.9 million - €52.4 million non current portion and €13.5 million current portion), measured at the discounted present value of future payments  As an asset: right-of-use asset (€64.5 million) depreciated over the lease term Impact not significant on shareholders' equity
Cash & cash equivalents Trade receivables, short-term portion Other current assets	<b>81.1 97.3</b> 45.8	<b>29.1 144.0</b> 118.7	€32.2 million from the negative trend in advances paid by clients at the health insurance BPO business, which were classified as current client receivables
Total assets	648.1	808.6	
SHAREHOLDERS EQUITY & LIABILIT	IES		
Shareholder equity  Long-term financial debt  Other non-current liabilities	199.0 <b>185.8</b> 34.0	201.2 <b>248.1</b> 42.7	
Short-term financial debt Other current liabilities	<b>3.2</b> 226.1	<b>27.5</b> 289.1	
Total equity and liabilities	648.1	808.6	

# 2020 Investor Update

# Outlook





### FY 2020 Outlook



### FY 2020 Outlook

At this stage of the covid-19 pandemic, it is too early to gauge the full impact (positive and negative) on the Group's 2020 revenues and recurring operating income<sup>(1)</sup>.

- These projections are publicy disclosed on April 27, 2020. The fact that Cegedim includes these projections in this presentation should not be taken to mean that these projections continue to be our projections as of any subsequent date.
- (1) Alternative performance indicator. EBITDA is equivalent to recurring operating income plus net depreciation and amortization expenses.
- "Recurring operating income" is defined as the difference between operating income and other non-recurring operating income and expenses.
- "Other non-recurring operating income and expenses" may include impairment of tangible assets, goodwill, and other intangible assets, gains or losses on disposals of non-current assets, restructuring costs, and costs relating to workforce adaptation measures.



### FY 2020 Financial Agenda



### April 27

after the market close

First quarter 2020 revenues

### June 17

at 9:30am CET

Cegedim shareholders' meeting

### July 28

after the market close

Second quarter 2020 revenues

### September 24

after the market close

2020 half year earnings

### September 25

at 10:00am CET

Analyst meeting (SFAF) in SFAF's offices

### October 28

after the market close

Third quarter 2020 revenues

# 2020 Investor Update

# Annexes





#### Alternative Performance Indicator



#### **EBITDA**

This financial performance indicator is equivalent to "operating profit from continuing activities" plus net depreciation and amortization expenses.

#### Operating profit from continuing activities

**Operating profit from continuing activities** is defined as the sum of « recurring operating income » and « other non-recurring operating income and expenses. »

#### Other non-recurring operating income and expenses

Other non-recurring operating income and expenses is defined as consists of unusual items, notably as concerns the nature or frequency, that could distort the assessment of Group entities' financial performance. Other non-recurring operating income and expenses may include impairment of tangible assets, goodwill, and other intangible assets, gains or losses on disposals of non-current assets, restructuring costs, and costs relating to workforce adaptation measures.



### Q1 2020 Revenue



In € thousands	Division 1	Division 2	Division 3	Group
2019 REVENUE (a) Impact of disposals 2019 Revenue before impact of disposals	<b>79,239</b>	39,100	882	119,222
	0	(2,806)	0	(2,806)
	79,239	36,294	882	116,415
Currency impact	22	91	0	113
2019 Revenue at 2020 exchange rate (b)	79,261	36,386	882	116,529
2020 Revenue before impact of acquisitions (c) Revenue from acquisitions 2020 Revenue	81,639	37,977	852	120,467
	1,029	0	0	1,029
	<b>82,667</b>	<b>37,977</b>	<b>852</b>	<b>121,496</b>
Organic growth ([c-b/a]	+3.0%	+4.1%	(3.4)%	+3.3%



# 2019 Recurring operating income and EBITDA



In € million
Operating income (a) Other non-recurring operating income and expenses (b) Amortization of goodwill (c)
Recurring operating income (REBIT) (d= a-b-c)
Depreciation and amortization expenses (e)
EBITDA (f=d-e)

FY 18 Reported
14.4 (18.6) 0.0
33.1
(43.7)
76.8

FY 19 Reported
16.1 (18.5) (2.5)
37.1
(64.2)
101.2



#### 2019 Revenue



In € thousands	Division 1	Division 2	Division 3	Group
2018 REVENUE (a) Impact of disposals 2018 Revenue before impact of disposals	<b>307,684</b>	156,184	3,820	467,688
	0	(3,971)	0	(3,971)
	307,684	152,213	3,820	463,717
Currency impact 2018 Revenue at 2019 exchange rate (b)	20	670	0	690
	307,704	152,883	3,820	464,407
2019 Revenue before impact of acquisitions (c) Revenue from acquisitions 2019 Revenue	334,304	159,423	3,430	497,156
	6,224	365	0	6,589
	<b>340,527</b>	159,788	3,430	503,743
Organic growth ([c-b/a]	+8.6%	+4.2%	(10.2)%	+7.0%



#### 2019 P&L – IFRS 16 BRIDGE



In € million	FY 18 Reported	FY 19 ISA 17	% change	2019 Reported	IFRS 16 Impact
REVENUE	467.7	503.7	+7.7%	503.7	0.0
EBITDA Margin	<b>76.8</b> 16.4%	<b>85.4</b> 16.9%	<b>+11.2%</b> +53bp	<b>101.2</b> 20.1%	+15.9
D&A related to R&D D&A related to IFRS 16 D&A others	(28.6) 0.0 (15.1)	(32.5) 0.0 (15.9)	+13.4% 0.0% +5.5%	(32.5) (15.8) (15.9)	(15.8)
RECURRING OPERATING INCOME Margin	<b>33.1</b> 7.1%	<b>37.0</b> 7.3%	<b>+11.9%</b> 27bp	<b>37.1</b> 7.4%	+0.1
Other non-recurring operating income and expenses	(18.6)	(21.0)	+12.7%	(21.0)	•
Operating income Margin	<b>14.4</b> 3.1%	<b>16.0</b> 3.2%	<b>+10.8%</b> +9bp	<b>16.1</b> 3.2%	+0.1
Cost of net financial debt Total Taxes	(6.0) (3.9)	(7.1) (5.2)	+19.8% +32.1%	(8.6) (4.8)	(1.4) +0.4
EARNINGS FROM CONTINUING ACTIVITIES Earnings from discontinued activities Net earnings	(4.5) 1.3 5.8	3.6 0.0 3.6	<b>n.m.</b> n.m. (37.7)%	<b>2.7</b> 0.0 2.7	(0.9)
EARNINGS PER SHARE	0.4	0.3	(36.7)%	0.2	(0.1)



#### 2019 P&L - IFRS 16 BRIDGE



Health insurance, HR and e-services
REVENUE
EBITDA Margin
D&A
RECURRING OPERATING INCOME Margin
Other non-recurring operating income and expenses
Operating income Margin

FY 18 Reported
307.7
<b>54.4</b> 17.7%
(21.9)
<b>32.5</b> 10.6%
(1.5)
<b>(31.0)</b> 10.1%

FY 19 ISA 17
340.5
<b>59.7</b> 17.5%
(25.3)
<b>34.4</b> 10.1% (1.7)
<b>32.8</b> 9.6%

% change
+10.7%
<b>+9.8%</b> (14)bp
+15.4%
<b>+6.0%</b> (45)bp
+12.2%
<b>+5.7%</b> (46)

2019 Reported	IFRS 16 Impact
340.5	0.0
<b>66.6</b> 19.6%	+6.9
(32.1)	(6.8)
<b>34.5</b> 10.1%	+0.1
(1.7)	
<b>32.9</b> 9.6%	+0.1



#### HY 2019 P&L - IFRS 16 BRIDGE



Healthcare professionals
REVENUE
EBITDA Margin
D&A
RECURRING OPERATING INCOME Margin
Other non-recurring operating income and expenses
Operating income Margin

FY 18 Reported
156.2
<b>18.9</b> 12.1%
(16.3)
<b>2.5</b> 1.6%
(11.6)
<b>(9.1)</b> (5.8)%

FY 19 ISA 17	
159.8	
<b>22.6</b> 14.1%	
(17.4)	
<b>5.2</b> 3.2%	
(19.9)	
<b>(14.7)</b> (9.2)%	

% change
+2.3%
<b>+19.7%</b> +205bp
+6.5%
<b>+104.5%</b> 162bp
+71.2%
+61.9%
n.m.

IFRS 16 Impact	<b>2019</b> Reported
0.0	159.8
+4.5	<b>27.0</b> 16.9%
(4.4)	(21.8)
+0.1	<b>5.3</b> 3.3%
-	(19.9)
+0.1	<b>(14.6)</b> (9.2)%



#### 2019 P&L - IFRS 16 BRIDGE



Corporate and others
REVENUE
EBITDA Margin
D&A
RECURRING OPERATING INCOME Margin
Other non-recurring operating income and expenses
Operating income Margin

FY 18 Reported
3.8
<b>3.5</b> 91.5%
(5.5)
<b>(2.0)</b> (51.8)%
(5.5)
<b>(7.5)</b> n.m.

FY 19 ISA 17	
3.4	
<b>3.1</b> 89.6%	
(5.7)	
<b>2.6</b> (77.1)%	
0.6	
<b>(2.0)</b> n.m.	

% change
(10.2)%
<b>(12.1)%</b> (187)bp
+4.5%
<b>+33.6%</b> n.m.
n.m.
(72.7)%
n.m.

2019 Reported	IFRS 16 Impact
3.4	0.0
<b>7.6</b> n.m.	+4.5
(10.3)	(4.6)
<b>2.7</b> n.m.	(0.1)
0.6	-
<b>(2.1)</b> n.m.	(0.1)



#### HY 2019 Balance Sheet – IFRS 16 BRIDGE



In € million	Dec. 18 Reported	Dec. 19 IAS 17	Dec.19 IFRS 16	IFRS16 Impact
ASSETS				
Goodwill Intangible assets Tangible assets Financial assets Other non-current assets  Cash & cash equivalent	173.0 156.7 <b>33.4</b> 21.0 39.9 <b>81.1</b>	192.7 157.5 <b>34.6</b> 19.8 47.3	192.7 157.5 <b>99.2</b> 19.8 46.7	0.0 0.0 <b>64.5</b> 0.0 0.4
Trade receivables, short-term portion Other current assets  Total assets	<b>97.3</b> 45.8 <b>648.1</b>	<b>144.0</b> 118.7 <b>743.7</b>	144.0 118.7 808.6	<b>0.0</b> 0.0 <b>64.9</b>
SHAREHOLDERS EQUITY & LIABILITIES				
Shareholder equity  Long-term financial debt  Other non-current liabilities	199.0 <b>185.8</b> 34.0	202.2 195.7 42.7	201.2 <b>248.1</b> 42.7	(0.9) <b>52.4</b> 0.0
Short-term financial debt Other current liabilities	<b>3.2</b> 226.1	<b>14.0</b> 289.1	<b>27.5</b> 289.1	<b>13.4</b> 0.0
Total equity and liabilities	648.1	743.7	808.6	64.9



## Strong leadership





Leading player in health data and analysis













SKER



#1 in personal computerization







83%



A leader in teleconsultation and online appointments



OF 2019 REVENUE



tessi





cegedim



**#1** European network on

documents **D**OCAPOST

**TRADESHIFF** 

Leading player

digitized





**Leading** drug database player





Leading player in software for allied health professionals







Leading player in software for doctors





Leading player in software for pharmacists





Investor Update

#### Top market positions in a highly competitive international environment





#1 in medical software in Spain







Leading player in software for pharmacists and doctors in Romania



#.cegedimrx



**15%** OF 2019 REVENUE



Leader

in pharmacists

software in UK























#### Thank you for your attention

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