## 2012 Half-Year Results September 20th, 2012

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103

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### Safe Harbour Statement



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This presentation contains forward-looking statements (made pursuant to the safe harbour provisions of the Private Securities Litigation Reform Act of 1995). By their nature, forward-looking statements involve risk and uncertainty. Forward-looking statements represent the company's judgment regarding future events, and are based on currently available information. Consequently the company cannot guarantee their accuracy and their completeness and actual results may differ materially from those the company anticipated due to a number of uncertainties, many of which the company is not aware of. For additional information concerning these and other important factors that may cause the company's actual results to differ materially from expectations and underlying assumptions, please refer to the reports filed by the company with the 'Autorité des Marchés Financiers'.



Cegedim [Sej'.eh.deem]

€911m

2011 Revenue

**8,200** 2011 Headcount

65% Recurring business

€237m Market Capitalization as of August 31, 2012

Makes healthcare business run simply and more efficiently







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4



Makes healthcare business run simply and more efficiently Global technology and services company specialized in healthcare Global leader in a dynamic environment

#### → Customers: all players in the healthcare world

- Pharmaceutical and Life-Sciences companies
- Doctors, Pharmacists and paramedics in Europe and US
- Insurers and Healthcare mutual insurance companies in France

#### → Key Figures

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- €905 millions of revenue in LTM H1 2012
- Around 65% of recurring revenue
- €237 millions market capitalization as of 31 August 2012
- 8,100 employees

5

# Creating Value at the Heart of the Healthcare System



Makes healthcare business run simply and more efficently



## Cegedim serves all the Healthcare Value Chain













- → Shareholder support
- → Strong and experienced senior management team and qualified personnel
- → Portfolio of innovative and integrated products and services
- → High barriers to entry
- → Leading market positions in each of our divisions
- → Strong customer base with recurring revenue



## Strong and stable shareholder base

#### Shareholder base as of end of July 2012



#### Board of directors

o	Jean-Claude Labrune	Chairman of the board
0	Laurent Labrune	
o	Aude Labrune	
٥	Jean-Louis Mery	
٥	Philippe Tcheng	Representative of GERS, GIE
٥	Pierre Marucchi	Representative of FCB
0	Jacques-Henri David	Appointed by the FSI
٥	Nicolas Manardo	Representative of the FSI
٥	Anthony Roberts	Representative of Alliance Healthcare France
0	Jean-Pierre Cassan	Independant board member in the sense of the AFEP-MEDEF code

#### Corporate governance

- Compliance with the recommendation of the AFEP-MEDEF code
- Audit, Strategy, Nomination and Compensation committees

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9

## Well-balanced and diversified revenue mix



#### Revenue Visibility

- Strong recurring revenue model
- Multi-year contracts
- High switching costs
- Strong customer loyalty

Low customer concentration as of December 2011

- First client: 4.5 % of Group revenue
- Top 5 client: 12.5 % of Group revenue
- Top 10 client: 18.4 % of Group revenue





# Cegedim offers a comprehensive set of solutions



11

#### **CRM & Strategic Data**

#### Comprehensive Solutions for Life Sciences Companies



## How to improve the productivity of sales and marketing resources



13



#### → New Pharmaceutical landscape

- From blockbuster to specialties, Increasing complexity of therapies
- Generics

#### → More regulation

- Compliance
- Safety
- "Real Life" Studies

#### → Significant sales growth in emerging market

- New market for Pharmaceutical companies
- China, Brazil, Russia

#### → Increasing need for Information and IT Solutions

Mobility

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#### H1 2012

- The CRM solution users decrease during H1 2011 creates an unfavorable base effect,
- The situation in Southern European countries (11% of sector revenue), remains difficult
- Emerging countries are still rapidly expanding with a notable ramp-up in China
- Positive impact starting in H2 2012 of contracts signed in 2011
- Cegedim continues to deliver a steady stream of innovation (Compliance, CRM on IPad, Multi-Channel,...)

#### 2012 Outlook

- Innovation: New products to come
- Increasing Productivity and Leverage cross sector products
- Compliance: Deployment in Europe
- OneKey: Increase of revenue due to US and new product using Onekey



#### Healthcare Professionals

Comprehensive Solutions for Healthcare Professionals





→ States willingness to improve the efficiency of healthcare system

- Performance-based pay is gaining popularity around the world
- → Dematerialization of patient data
- → Interoperability between electronic patients' healthcare records
- → Need for communication and exchange within the world of health
- → Qualitative improvement of medical practice



## ) Healthcare Professionals

#### → H1 2012

- Renewed growth in Cegelease's activity continue in Q2 following a strong Q1
- RNP: Difficult advertising market
- Fine performance from Cegedim Healthcare Software driven principally by the computerization of
  - Pharmacists in France and the UK
  - Doctor in France
- Cegedim should continue to benefit from the development of performance-based pay for physicians around the world

#### → 2012 Outlook

- Cegelease: revenue and EBIT margin will continue to increase in H2 2012
- RNP: 2012 will be a difficult year
- Software for doctors is growing faster than software for pharmacist



#### **Insurance & Services**

#### Comprehensive Solutions for Payers



IT for Healthcare Insurers

Flows and Electronic Payments

Services





#### → A market increasingly attractive and a growing competition

- Need for productivity gains
- Need for differentiation

#### → Heavy regulatory burden

- Concentration among players
- Potential for outsourcing and development of new services
- → The creation of increasingly more complex, complementary products, is forcing healthcare professionals to seek online services ensuring reimbursement in accordance with the specific rights of the insured







#### → H1 2012

- Personal insurance companies' hesitancy in the second quarter
- Positive impact from favorable developments in online third-party payer management services
  - Solution Future growth will be fuelled by expanding these offerings
- Strong growth in payroll and HR outsourcing solutions

#### → 2012 Outlook

- In 2012, the trends observed throughout 2011 are continuing
- Extension of electronic payment platforms to hospital
- Deploying the complete package: from the workplace of the healthcare professional to the insurer
  - Software, flow management, private cloud, electronic payment platform, managed services
- Developed an expert system that can detet atypical policyholder behavior such as abusive medical consumption
  - Solution Implementation of analytical tools for detection of suspicious flows
- Moving from Maintenance to Outsourcing
  - ✤ Putting into operation the SaaS platform

(\*) in terms of peoples covered, of value of transactions and of the number of healthcare professional registered

#### Finance

#### June 30, 2012







#### H1-2012 Consolidated Group Revenue



- Business stabilizing following the sharp decline in mid 2011
- H1 2012 is on a par with H2 2011 despite negative seasonal impact
- Satisfactory Q1. Q2 was hit by weaker economic conditions in many developed countries, particularly in June
- Fine performance from 'healthcare professionals' software" and "third party payment"

#### **CRM & Strategic Data**

#### Comprehensive Solutions for Life Sciences Companies





#### H1-2012 Highlights

- The situation in Southern European countries (11% of sector revenue), remains difficult
- Emerging countries are still rapidly expanding with a notable ramp-up in China
- Positive impact starting in H2 2012 of contracts signed in 2011
- Cegedim continues to deliver a steady stream of innovation (Compliance, CRM on iPad, Multichannel,...).

#### Healthcare Professionals

#### Comprehensive Solutions for Healthcare Professionals



#### H1-2012 Revenue

€ <b>140.2</b> m	0.3%	0.3%	1.5%	€143.1m
				+2.1%
HY				HY
2011	Organic	Structure	Currency	2012

#### H1-2012 Highlights

- Renewed growth in Cegelease's activity continue in Q2
- RNP: Difficult advertising market.
- Fine performance from Cegedim Healthcare Software, driven principally by the computerization of
  - Pharmacists in the UK
  - Doctors in France
- Cegedim should continue to benefit from the development of performance-based pay for physicians around the world

#### **Insurance & Services**

#### Comprehensive Solutions for Payers



IT for Healthcare Insurers

Flows and Electronic Payments

Services

#### H1-2012 Revenue



#### H1-2012 Highlights

- Personal insurance companies' hesitancy in the second quarter due to the French election and the weaker economic conditions.
- Positive impact from favorable developments in online third-party payer management services
  - Future growth will be fuelled by expanding these offerings
- Strong growth in payroll and HR outsourcing solutions

# From revenue to operating profit

(in million of euros)

in € millions	H1 2012	H1 2011	Δ	
Revenue	453.3	458.6	-1.2%	
Capitalized production	24.8	22.5	+10.1%	→ I nvestment in R&D
Purchases used	-52.1	-49.0	+6.4%	maint ained
External expenses	-119.2	-121.6	-2.0%	
Payroll costs	-228.8	-225.8	+1.3%	Global payroll costs
Others (Provision, Taxes,)	-9.7	-9.3	+4.0%	remain flat
EBITDA	68.3	75.4	<b>-9.5%</b>	
Depreciation expenses	30.7	34.0	-9.7%	
Operating profit*	37.6	41.4	-9.2%	

\* before non-recurring items







(as a % of sales)

EBITDA	2009	2010	2011	2012
1 <sup>st</sup> Half	19.6%	18.7%	16.4%	15.1%
2 <sup>nd</sup> Half	21.0%	19.0%	16.5%	n.a.
Full Year	20.3%	18.8%	16.5%	na.

EBIT	2009	2010	2011	2012
1 <sup>st</sup> Half	12.5%	11.3%	9.0%	8.3%
2 <sup>nd</sup> Half	13.1%	12.0%	9.3%	n.a.
Full Year	12.8%	11.6%	9.2%	n.a.





(as a % of sales)

EBIDTA margin per Sector					
EBITDA	H1 2011	H2 2011	2011	H1 2012	
CRM & Strategic Data	8.2%	15.3%	11.8%	7.6%	
Healthcare Professionals	28.5%	15.7%	22.6%	24.2%	
Insurance & Services	21.8%	22.6%	22.2%	21.6%	
Cegedim	16.4%	16.6%	16.5%	15.1%	

#### EBIT\* margin per Sector

EBIT	H1 2011	H2 2011	2011	H1 2012
CRM & Strategic Data	2.8%	10.2%	6.6%	1.8%
Healthcare Professionals	17.4%	4.0%	11.3%	16.6%
Insurance & Services	14.3%	15.5%	14.9%	13.1%
Cegedim	9.0%	9.4%	9.2%	8.3%





Cost-cutting efforts in order to keep step with the secular trends in global market

- → €8 millions of restructuring cost taken in 2011 with €5 millions in H1 2012
- $\rightarrow$  The plan is extended into the second half of the year
- → Confidence to maintain fix cost constant with an increase of revenue at the Group level in 2012
- → Positive impact starting on the second half of 2012, implementation costs aside





## Consolidated H1 2012 P&L

From operating profit to net profit excluding non-recurring items

(in million of euros)

in € millions	H1 2012	H1 2011	Δ	
EBIT before non-recurring items	37.6	41.4	(9.2%)	$\rightarrow$ Related to the
Non-recurring items	(2.0)	(2.7)	n.s.	Performance Improvement
Impairment of Goodwill	(115.0)		n.m.	program (€5m)
EBIT	(79.4)	38.7	n. <del>s.</del>	→ Related to the CRM
Net cost of financial debt	(21.6)	(21.0)	+2.7%	& Strategic Data
Tax expenses	(2.4)	(1.0)	n.s.	→ Tax rate: 17.1% vs
Consolidated net profit	(102.6)	17.1	(27.6%)	5.5% in H120 1
Minority interests	0.0	0.1	(33.3%)	
Consolidated net profit Group share	(102.6)	17.1	(27.6%)	
Earnings per share* - euro	1.0	1.4	(28.4%)	
Average number of shares <sup>(1)</sup>	13,960,606	13,964,415	nm	

(1) excluding treasury stock

(\*)Diluted earnings per share based on net profit excluding non-recurring items, attribbutable to owners of the company



# A cash flow-generating model



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## H1 2012 Balance Sheet

#### (in millions of euros)





Classical negative seasonal impact on WCR in H1 vs H2









- → Economic environment will remain tough in H2 2012
- → The Performance Improvement Program is extended into the H2 2012
- $\rightarrow$  No plan to make further acquisitions by the end of the year

#### → 2012 Outlook<sup>(1)</sup>

The target for 2012 is to achieve a slightly increase in revenue combined with a very slightly decrease of its EBITDA compare with 2011

(1) These projections are as publicly disclosed on September 2012. The fact that Cegedim includes these projections in this presentation should not be taken to mean that these amounts continue to be our projections as of any subsequent date.







- Leading French manufacturer of pharmaceutical leaflets
- Disposal on April 30, 2012
- 2011 Revenue: €6,7m
- 2011 EBITDA: €73k



- France's fourth-largest publisher of pharmacist software
- Acquisition on July 2012
- 2011 Revenue: €9m
- Profitable activity
- Will be part of the consolidation scope of Cegedim Group from July 1st, 2012
# Cegedim has no refinancing pressure in medium term (as of June. 30,2012)



37

# Significant Capital to execute Our Strategy

#### LIQUIDITY

- Bank loan Maturity extended in June 2011
- €40m RCF undrawn at end of June 2012
- Significant non-core asset
- Flexible Dividend Policy
- Shareholder loan extended by 2 years
- Access to different sources of financing

#### HEALTHY CASH POSITION

■ Cash and cash equivalents at end of June 2012: €52m

#### STRONG OPERATING CASH FLOW

- Operating cash flow\* at end of December 2011: €140m
- Operating cash flow\* at end of June 2012: €62m

Significant capital to execute our strategy

\* Before net financial debt expense and taxes

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# Compliance with bank covenants

#### Bank Covenants



#### Recent credit events

- In June 2011, successful refinancing of the syndicated loan
- Shareholder loan: maturity extension to June 2016
- S&P's rating : B, negative watch



39

# A Resilient Core Business and a Solid Financial Profile

### → Steady Business Profile

- Recurring revenues relying mostly on a subscription based model (≈65% of revenue)
- Diversification (business, geography, customer)
- Critical size with strong market share in all business segment;
- Secular trend will favor Cegedim (Healthcare reform, Transparency, Pay for performance,...)

### → Strong Financial Profile

- Further improved by the ongoing refinancing
- Revenue growth vs. fixed costs creates margin opportunity
- Strong cash flow generation provides liquidity for deleveraging
- Robust liquidity position

### → Conservative Financing Policy

- Performance Improvement Program
- Family-owned company with experienced team
- Active debt management (Debt refinancing, dividend cut in 2012,,...)
- Virtually no acquisition

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# An Award Winning Company

### The Grand Prix for Financial Transparency



#### → Grand Prix of Transparency

"The prize have been awarded in recognition for the best practices in regulated financial reporting. It pay tribute to the listed French companies that have demonstrated their ability to make use of the best financial communications tools against a background of increasingly stringent demands on the part of the regulatory authorities and the different financial market players."

# **Gold Trophy « Financial Departement sector services »**



#### → Trophées leaders de la Finance

"Cegedim was awarded due to its high growth in turnover in the last few years with an excellent accompanying of the financial department, its setting up and improvements of the directing tools, its strategic acquisitions in the USA and its high quality work in auditing."





# An Award Winning Company

### IDC Pharmaceutical SFA MarketScape

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#### What IDC Says About Cegedim

"Cegedim's application ranks among the best available for breadth of functionality, user interface and functional flexibility..."

"Cegedim offers a complete line of deployment options (on-premise, hosted, and multitenant and dedicated SaaS) ... "

"Cegedim has a large number of strong customer references."



# Frost & Sullivan Mobile SFA Competitive Strategy Innovation Award



#### → What Frost Said About Cegedim

"Cegedim innovates against it's competitors on a number of levels."

"Cegedim's mobile product portfolio is competitively unique."







# **Details of covenant calculation**

as of June 2012

### **Details of Adjusted Net Financial Debt Calculation**

In € thousands	From July 1 <sup>st</sup> to December 31 <sup>th</sup> 2011	From January 1 <sup>st</sup> to 30 <sup>th</sup> June 2012	Relevant Period
Consolidated EBIT	37,249	(79,432)	(42,183)
Impairment of goodwill	-	115,000	115,000
Consolidated Depreciations and Amortizations	32,500	30,714	63,214
Non-current income and expenses from operation IFRS	5,242	2,018	7,260
EBITDA for the relevant Period	74,991	68,300	143,291

### **Details of Adjusted Interest Calculation**

Senior Net Debt	in € thousands
Consolidated total debt (A)	537,615
Profit sharing due via "la participation et l'intéressement des salaries" (B)	8,718
Subordinated Shareholder Loans (C)	45,094
Total active cash (D)	57,325
Senior Net Debt (A-B-C-D)	426,478

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# Cegedim and the Financial Market

#### as of 09/19/2012

- Adjusted Stock Price



#### - Share ID

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Cegedim is listed since April 1995 on NYSE Euronext Paris under the ISIN code FR0000053506, Ticker CGM.

On July 27, 2012, Cegedim issued 300 million euros in bonds maturing in 2015, with a fixed-rate coupon of 7.00% per annum, payable every six months. The bonds are traded on the Luxembourg Stock Exchange under the ISIN code FR0010925172.

Average daily volume

Cegedim is committed to maintaining a high credit rating. Meetings are held regularly between the rating agency and Cegedim's senior management.

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46



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# We welcome your questions and comments

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