FY 2021 Revenue

January 27,2022

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Forward-looking statements

This presentation contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements are based on expectations and assumptions that we believe to be reasonable when made, but that may not prove to be accurate. By their nature, forward-looking statements involve risk and uncertainty. Consequently, the company cannot guarantee their accuracy and their completeness, and actual results may differ materially from those the company anticipated due to a number of uncertainties, many of which the company is not aware of.

For additional information concerning important factors that may cause the company's actual results to differ materially from expectations and underlying assumptions, please refer to the reports filed by the company with the Autorité des Marchés Financiers.

Any forward-looking statement speaks only as of the date on which it is made, and we assume no obligation to update or revise any forwardlooking statement, whether as a result of new information, future events, or otherwise, except as required by law.

The big picture

Performance

+5.6% reported +5.0% L.f.L €524.7m FY 2021 Revenue

Steady revenue growth

+4.9% reported +3.9% L.f.L €148.7m Q4-2021 Revenue

Market

Growing need for digitalization in healthcare and business processes

Divisions FY 2021 L.f.l growth

Software & services: +4.4%

- Project-based" business recovering, mainly in the health insurance segment
- Excellent performances in HR management outsourcing activities
- Maiia revenues more than doubled as predicted
- Significant trading operations in 4Q

Flow: +6.0%

• Excellent performance despite the pandemic's impact

Data & marketing: +12.1%

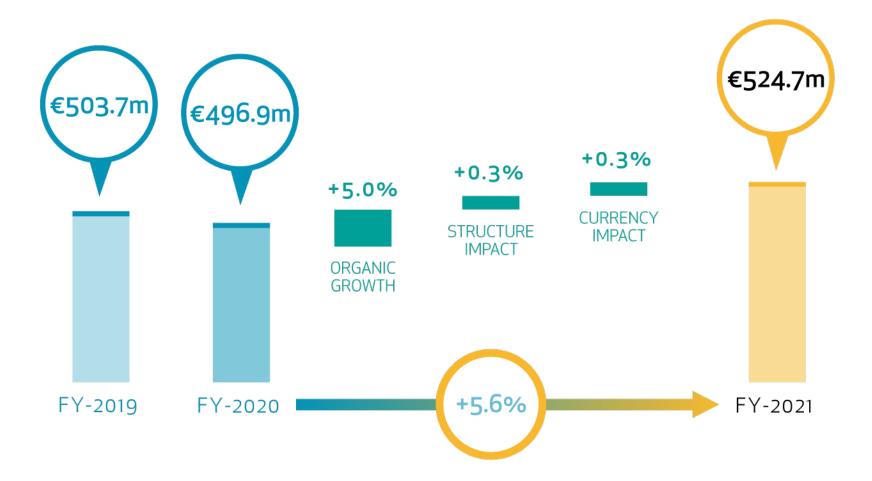
- Data activities up strongly
- Solid performance in marketing activities

BPO: (3.3)%

- Pandemic's negative impact
- Negative impact of the end of the implantation phase
- Strong growth in BPO activities for HR department

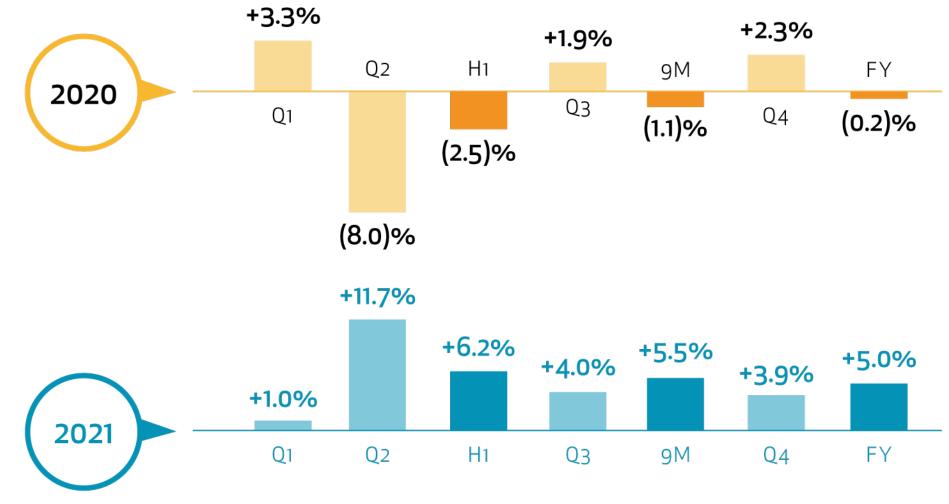


FY 2021 Revenue up 5.0% L.f.l





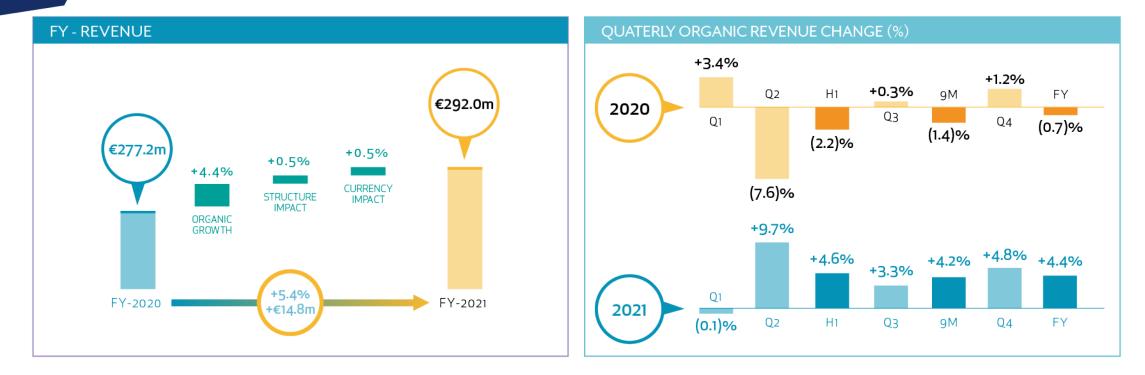
Quarterly organic revenue change (%)



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Software & Services: +4.4% L.f.I FY 2021 revenue



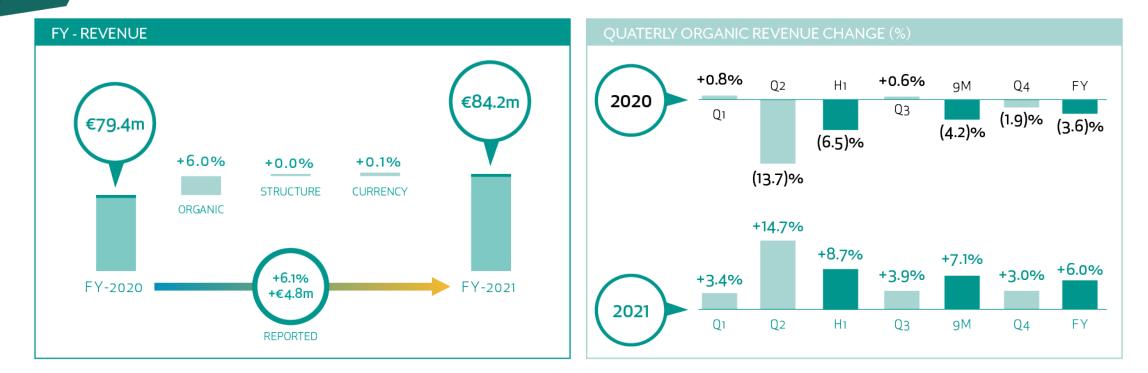
COMMENTS

- "Project-based" business recovering, mainly in the health insurance segment
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Flow: +6.0% L.f.I FY 2021 revenue

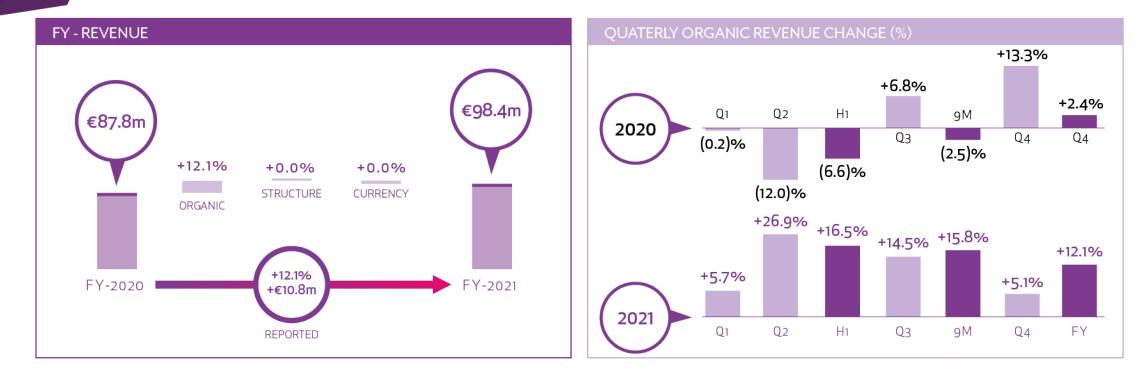


COMMENTS

• Excellent performance despite the pandemic's impact

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Data & Marketing: +12.1% L.f.I FY 2021 revenue

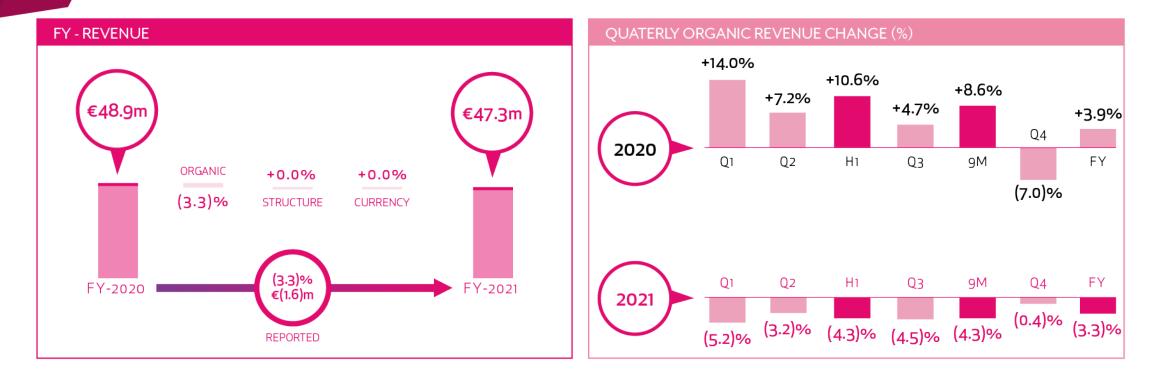


COMMENTS

- Data activities up strongly
- Solid performance in marketing activities

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BPO: (3.3)% L.f. FY 2021 revenue



COMMENTS

- This business, which largely involves managing services on behalf of insurance companies and mutual health insurers, was hurt by a decrease in unit prices now that the implementation phase is complete, and by less so-called overflow business.
- Strong growth in BPO activities for HR departments

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Conclusion

Over FY 2021 +5.0% L.f.l €524.7m

- Steady revenue growth in 2021 at the top of the Group's estimated range
- Uniquely positioned to drive digitalization of the economy





Outlook

For 2021

Trading operations carried out in the fourth quarter are very likely to negatively affect recurring operating income growth⁽²⁾

For 2022

2022 revenue growth on a par with 2021 growth

(1) See Universal Registration Document Chapter 4 "Consolidated Financial Statements" section 4.6 Note 2 on Alternative performance indicators Based on currently available information and 2021 estimates.

The Group does not expect to make any significant acquisitions in 2022. And lastly, the Group does not provide earnings estimates or forecasts.

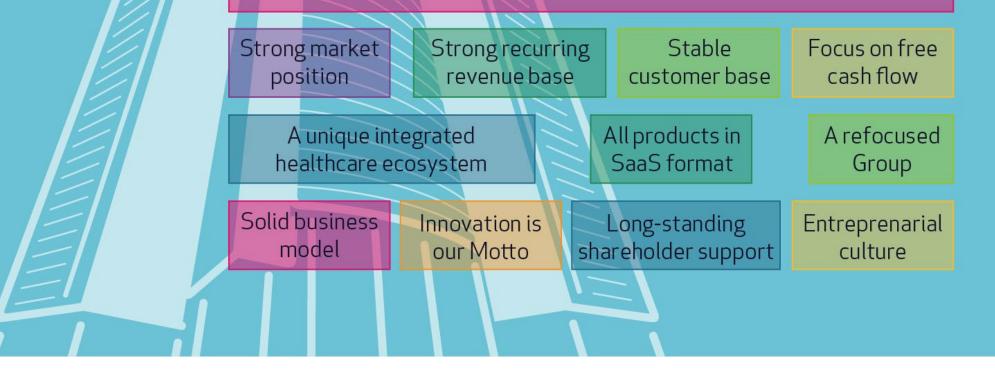
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We are unlocking the massive potential of the Group by creating synergies between our different offerings

We are uniquely positioned to drive digitalization of the economy





Addendum FY 2021 Revenue

2021 Revenue: Sector / Division comparison

FY - 2021											
In € million	Health Insurance, HR & e-services	Healthcare Professionals	Corporate & Others	Total							
Software & Services	141.4	150.6	-	292.0							
Flow	84.2	-	-	84.2							
Data & Marketing	98.4	-	-	98.4							
BPO	47.3	-	-	47.3							
Corporate & others	-	-	2.7	2.7							
Total	371.4	150.6	2.7	524.7							



2021 Revenue by division and by quarter

		F	Y-2021				
In € million	Q1	Q2	H1	Q3	9M	Q4	FY
Software & Services	68.8	71.4	140.2	71.3	211.5	80.4	292.0
Flow	21.0	20.7	41.7	19.8	61.5	22.7	84.2
Data & Marketing	19.9	24.8	44.8	21.8	66.5	31.9	98.4
BPO	11.7	11.2	22.9	11.4	34.4	13.0	47.3
Corporate & others	1.0	0.5	1.5	0.5	2.0	0.7	2.7
Cegedim	122.5	128.7	251.2	124.8	376.0	148.7	524.7



2021 organic revenue change by quarter

		20)21 vs 2020				
% change	Q1	Q2	H1	Q3	9M	Q4	FY
Software & Services	(0.1)%	+9.7%	+4.6%	+3.3%	+4.2%	+4.8%	+4.4%
Flow	+3.4%	+14.7%	+8.7%	+3.9%	+7.1%	+3.0%	+6.0%
Data & Marketing	+5.7%	+26.9%	+16.5%	+14.5%	+15.8%	+5.1%	+12.1%
BPO	(5.2)%	(3.2)%	(4.3)%	(4.5)%	(4.3)%	(0.4)%	(3.3)%
Corporate & others	+21.3%	(45.5)%	(12.6)%	(44.2)%	(23.9)%	(27.4)%	(24.8)%
Cegedim	+1.0%	+11.7%	+6.2%	+4.0%	+5.5%	+3.9%	+5.0%



2020 Revenue by division and by quarter

		FY - 202	0				
In € million	Q1	Q2	H1	Q3	9 M	Q4	FY
Software & Services	69.1	64.6	133.7	68.0	201.7	75.5	277.2
Flow	20.4	18.0	38.4	19.0	57.4	22.0	79.4
Data & Marketing	18.9	19.6	38.4	19.0	57.5	30.3	87.8
BPO	12.3	11.6	23.9	12.0	35.9	13.0	48.9
Corporate & others	0.9	0.9	1.7	1.0	2.7	1.0	3.6
Cegedim	121.5	114.7	236.2	118.9	355.1	141.8	496.9



2020 organic revenue change by quarter

		20)20 vs 2019				
% change	Q1	Q2	Hı	Q3	9 M	Q4	FY
Software & Services	+3.4%	(7.6)%	(2.2)%	+0.3%	(1.4)%	+1.2%	(0.7)%
Flow	+0.8%	(13.7)%	(6.5)%	+0.6%	(4.2)%	(1.9)%	(3.6)%
Data & Marketing	(0.2)%	(12.0)%	(6.6)%	+6.8%	(2.5)%	+13.3%	+2.4%
BPO	+14.0%	+7.2%	+10.6%	+4.7%	+8.6%	(7.0)%	+3.9%
Corporate & others	(3.4)%	+4.2%	+0.3%	+14.7%	+5.0%	+10.1%	+6.3%
Cegedim	+3.3%	(8.0)%	(2.5)%	+1.9%	(1.1)%	+2.3%	(0.2)%

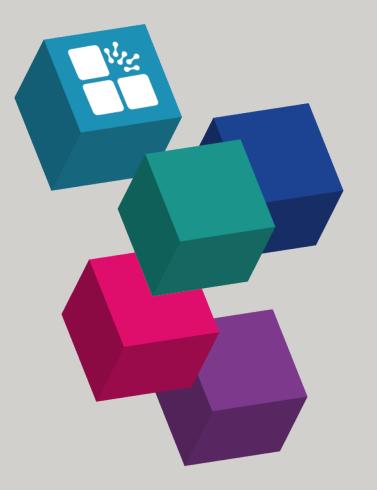




2022 Financial agenda



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Thank you for your attention

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